

# National Flood Insurance Program

## Who do I contact?

January 2016

### ***FEDERAL EMERGENCY MANAGEMENT AGENCY REGION X HELP DESK***

*The Region X Help Desk can assist you with questions related to Risk MAP projects, floodplain management, National Flood Insurance Policy (NFIP) policy and regulations, compliance, training, outreach, and much more!*

[RegionXHelpDesk@starr-team.com](mailto:RegionXHelpDesk@starr-team.com)

### ***IDAHO DEPARTMENT OF WATER RESOURCES***

322 East Front Street  
PO Box 83720  
Boise, Idaho 83720-0098

<https://www.idwr.idaho.gov/floods/>

<https://www.idwr.idaho.gov/streams/>

#### ***State NFIP Coordinator***

*The State Coordinator can assist you with questions related to Risk MAP projects, floodplain management, NFIP policy and regulations, compliance, training, outreach, and much more!*

Maureen O'Shea, AICP, CFM

(208) 287-4928

[maureen.oshea@idwr.idaho.gov](mailto:maureen.oshea@idwr.idaho.gov)

#### ***State Stream Channel Coordinator***

*The Stream Channel Coordinator can assist you with permitting requirement questions related to any type of alteration work, including recreational dredge mining done inside the ordinary high water marks of a continuously flowing stream.*

Aaron Golart

(208) 287-4941

[aaron.golart@idwr.idaho.gov](mailto:aaron.golart@idwr.idaho.gov)

## ***IDAHO BUREAU OF HOMELAND SECURITY***

4040 Guard Street, Building 600  
Boise, ID 83705-5004

### ***State Hazard Mitigation Officer***

*The Hazard Mitigation Officer can assist counties with questions related to Hazard Mitigation Assistance Funding and implementation of county multi-hazard mitigation plans.*

(208) 258-6544

### ***Senior Mitigation Planner***

*The Senior Mitigation Planner can assist counties with questions related to proactive measures to reduce or eliminate future losses related to natural hazards.*

Susan Cleverley

(208) 258-6545

[scleverley@bhs.idaho.gov](mailto:scleverley@bhs.idaho.gov)

### ***Risk MAP Program Manager***

*The Risk MAP Program Manager can assist communities with questions related to Hazard Risk Mapping, Assessment, and Planning.*

Ryan McDaniel, CFM

(208) 258-6593

[rmcdaniel@bhs.idaho.gov](mailto:rmcdaniel@bhs.idaho.gov)

## ***INSURANCE SERVICES OFFICE (ISO)***

*ISO serves insurers, reinsurers, agents and brokers, insurance regulators, risk managers, and other participants in the property/casualty insurance marketplace.*

<http://www.verisk.com>

## ***COMMUNITY RATING SYSTEM (CRS)***

*The CRS Specialist can assist you with questions related to the Community Rating System for NFIP participating communities.*

### ***Southern Idaho ISO/CRS Specialist***

Gina Gabriel

(303) 248-6330

[gina.gabriel@iso.com](mailto:gina.gabriel@iso.com)

### ***Northern Idaho ISO/CRS Specialist***

Marlene Jacobs

(503) 342-6138

[mjacobs@iso.com](mailto:mjacobs@iso.com)

**FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)  
REGION X**

Federal Emergency Management Agency  
130 – 228<sup>th</sup> Street, S.W.  
Bothell, Washington 98021-9796

<https://www.floodsmart.gov/floodsmart/>

***National Flood Insurance Program Compliance Specialist***

*The NFIP Specialist can assist you with issues about National Flood Insurance Program management and Hazard Mitigation such as code compliance, floodplain development standards, and enforcement issues.*

Scott D. Van Hoff, CFM  
(425) 487-4677

[scott.vanhoff@fema.dhs.gov](mailto:scott.vanhoff@fema.dhs.gov)

***Insurance Program Specialist***

*The Insurance Program Specialist can assist you with specific questions related to National Flood Insurance Program policies.*

Deborah Gauthier  
(425) 487-2023

[deborah.gauthier@fema.dhs.gov](mailto:deborah.gauthier@fema.dhs.gov)

***Flood Insurance Studies and Maps***

*The FEMA Risk Analyst can assist communities with questions regarding FEMA Risk MAP initiatives and disaster applications.*

Kelly Stone, Risk Analyst  
(425) 487-4636

[kelly.stone@fema.dhs.gov](mailto:kelly.stone@fema.dhs.gov)

***Regional Flood Engineer***

*The Regional Flood Engineer can assist you with questions regarding FEMA Risk Map initiatives and hydrologic and hydraulic methods used in Flood Insurance Studies.*

David M. Ratté, P.E.  
(425) 487-4657

[david.ratte@fema.dhs.gov](mailto:david.ratte@fema.dhs.gov)

## ***U.S. ARMY CORPS OF ENGINEERS***

720 Park Boulevard, Suite 245

Boise, Idaho 83712-7757

### ***District Outreach Coordinator***

*The District Outreach Coordinator provides “One Door to the Corps” related to available Corps programs and technical service.*

(208) 433-4460

### ***Levee Safety Program Manager***

*The Levee Safety Program Manager can assist communities with questions related to participation in the Corps Levee Safety Program.*

Herb Bessey, P.E.

(509) 527-7144

[herb.g.bessey@usace.army.mil](mailto:herb.g.bessey@usace.army.mil)

### ***Emergency Management Specialist***

*The Emergency Management Specialist can answer questions about Corps assistance related to emergency response assistance and post-flood rehabilitation for eligible levees systems.*

Val Bogdanowitz

(509) 527-7041

[val.p.bogdanowitz@usace.army.mil](mailto:val.p.bogdanowitz@usace.army.mil)

### ***Permits under the Clean Water Act or Rivers and Harbors Act***

*The Corps' Regulatory Program administers and enforces Section 10 of the Rivers and Harbors Act of 1899 and Section 404 of the Clean Water Act which requires permits for work or structures in, over, or under navigable waters of the United States or for the discharge of dredge/fill material into waters of the United States, including wetlands. Contact information can be found at*

<http://www.nww.usace.army.mil/Portals/28/docs/regulatory/ContactUs/BoundaryMap2015.jpg>.

*Emergency Permits may be issued under certain conditions. Additional information is online at* <http://www.nww.usace.army.mil/BusinessWithUs/RegulatoryDivision/RegionalPermits.aspx>.

(208) 433-4464

[CENWW-RD@usace.army.mil](mailto:CENWW-RD@usace.army.mil)